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## **CLAIMS**

- 1. A distributed agent system including an agent-configurator, the agent-configurator including:
- 5 (a) an agent component selector for allowing user selection of one or more of a plurality of possible agent components;
  - (b) an agent process selector for allowing user selection of one or more of a plurality of possible processes for use by the selected agent components, and
- (c) a customised agent description store for grouping the selected 10 components and processes together, the said grouping defining the customised agent.
  - 2. A distributed agent system as claimed in claim 1, wherein the agents include:
- a plurality of agent components, each of which includes processes arranged to carry out a particular task for the agent;
  - a group message board within at least some of the components, for mediating communications between processes of the same component;
  - an internal message board, for mediating communications between processes of different components, and
    - an external message board, for mediating communications with other agents in the agent community.
- A distributed agent system as claimed in claim 1 or claim-2, including a
  host-selector, arranged to determine the physical location of each customised agent, within the system, based on agent deployment policies or rules.
  - 4. A distributed agent system as claimed in any one of claims 1 to 3 in which the host-selector is further arranged to allow the user manually to determine the physical location of each customised agent.
  - 5. A method of creating user-customised agents for use in a distributed network, the method comprising:



- (a) selecting one or more agent components from a plurality of possible agent components;
- (b) selecting one or more processes for use by the selected components from a plurality of possible processes, and
- 5 (c) grouping the selected processes and components together to create a customised agent.
- A method of creating user-customised agents as claimed in claim 5, including automatically determining the location of each customised agent, within
  the system, based on pre-defined deployment policies or rules.
  - 7. A distributed platform for co-ordinating user access to information provided by content service providers, the platform comprising:
    - (a) a user interface;
- 15 (b) a first advertising board for advertising services of information brokers;
  - (c) a first searching agent for searching the first advertising board for services based on the request from the user;
- (d) a second advertising board for advertising the services of information 20 content suppliers;
  - (e) a second searching agent for searching the second advertising board for available services based on results of the search of the first advertising means and the request from the user, and
- (f) means for providing the results of the search of the second 25 advertising means to the user.
  - 8. A distributed platform as claimed in claim 7, wherein the first and second advertising boards are distributed.
- 30 9. A distributed platform as claimed in claim 7 or claim 8; wherein a plurality of first and second advertising boards are provided each of which advertises the services available in a particular market.



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27 Claim 7

- 10. A distributed platform as claimed in any one of claims 7 to 9, wherein means are provided for interrogating the user to determine specific preferences.
- 11. A distributed platform as claimed in claim 10, wherein the specific5 preferences comprise where and/or how and/or when the information found by the second searching means, is to be communicated to the user.
  - 12. A distributed platform as claimed in any one of claims 7 to 11, wherein a banking agent is provided for monitoring all financial transactions that take place as a result of the request from the user, between the information brokers and the information content suppliers.
  - 13. A distributed platform as claimed in claim 12, wherein each user has an account that is monitored by the banking agent is up-dated as soon as response to a request for information is accepted for delivery to the user.
  - 14. A distributed platform as claimed in any one of the preceding claims, wherein a marketing agent is provided for setting up the first and second advertising boards and subsequent boards introduced onto the platform.
  - 15. A distributed platform as claimed in claim 14, wherein the marketing agent arranges the boards according to the type of services being marketed thereon.
- 16. A distributed platform for co-ordinating user access to information provided by content service providers, the platform comprising:
  - (a) a user interface;
  - (b) a content service provider advertising board for advertising services of content service providers;
- (c) a first searching agent for searching the content service provider 30 advertising board for services, based on the request from the user; and
  - (d) means for providing the results of the search of the content service provider advertising board to the user.
  - 17. A distributed platform as claimed in claim 16, further including:

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(a) a broker advertising board for advertising the services of brokers that act as intermediaries between the content service provider and the user; and

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(b) a second searching agent for searching the broker advertising board for available services based on the request from the user,

5 wherein the second searching agent identifies a suitable broker and the first searching agent is associated with that broker.

- 18. A distributed agent system including a plurality of agents arranged to interact one with another within an agent community, each agent including:
- 10 (a) a plurality of agent components, each of which includes processes arranged to carry out a particular task for the agent;
  - (b) a group message board within at least some of the components, for mediating communications between processes of the same component;
  - (c) an internal message board, for mediating communications between processes of different components; and
    - (d) an external message board, for mediating communications with other agents in the agent community.
- 19. A distributed agent system as claimed in claim 18, wherein inter-component20 messages are sent from the group message board to the internal message board.
  - 20. A distributed agent system as claimed in claim 18 or claim 19, wherein inter-component messages are received by the group message board from the internal message board.
  - 21. A distributed agent system as claimed in any one of claims 18 to 20, wherein inter-agent messages pass from the internal message board to the external message board and from there to the external agent to which the inter-agent message is directed.
  - 22. A distributed agent system as claimed in any one of claims 18 to 21, wherein inter-agent messages are received in the external message board and passed to the internal message board.

A distributed agent system as claimed in any one of claims 18 to 22, 23. wherein the internal and external message boards are in the same component.

- A distributed agent system as claimed in any 24. wherein a filter is provided for delegating or defining where messages should be passed.
  - A distributed agent system as claimed in claim 24, wherein the filter is registered in the internal message board.

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26. A distributed agent system as claimed in claim 24 or 25, wherein the filter is registered in the group message board.